

COMPANY PROFILE



CRITICAL CARE CONSULTANCY



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Chamber of commerce registration number: KKF 70735



24/7 Rescue Mission Support, Emergency Air and Ground Medical Services

About us

Critical Care Consultancy (CCC) is based in Suriname, South America, and staffed by highly professional and experienced Intensive Care Unit (ICU) and Emergency Room (ER) doctors.

We offer 24/7 Rescue Mission Support, Emergency Air and Ground Medical Services. Our medical evacuation (medevac) team is directed and coached by N.A. Ramdhani, MD, an Anesthesiologist - Intensivist with European certificates, ATLS and HUET certification and hands-on experience with HEMS in the Netherlands.

Our collaboration with other domestic and foreign medical experts, training organizations and equipment suppliers allow us to offer a very broad range of services.

CCC has obtained compulsory licensing approval through the Suriname Ministry of Health (MoH) to provide offshore Advanced Life Support (ALS) and pre-hospital medical care for offshore Oil and Gas patients and transport to any hospital.

CCC also organizes and takes part in medical workshops, medical emergency and evacuation drills to increase your company's medical awareness and knowledge. The contents of these workshops can be customized to meet your company's specific needs and requests.

Services

24/7 Onshore Emergency Medical Services

- Coordination of pre-hospital care procedures, air and ground ambulance transport and communication with intensive care and emergency room staff of hospitals in Suriname
- Medical Quick Response Team for onshore calamities (Medical emergency at home / hotel / company)
- Major incidents medical management and support
- Adoption and implementation of international medical protocols for providing advanced life support care in the Republic of Suriname

*Onshore Response Plan available upon request

24/7 Offshore Medevac Services

- Medical Emergency Response (MER) Level 5 services
 - Emergency care and stabilization of the patient at the response site
 - Experienced (ER and IC) doctors on board of the helicopters to provide air ambulance medical services as part of pre-hospital patient care
- Liaison between the on shore CCC team, air ambulance staff, ambulances and the hospitals
- Repatriation of patients and/ or transport to healthcare facilities abroad

*Medevac Response Plan available upon request

24/7 Corporate Health Services

- Normal/concierge GP consultations at home/location and aftercare by our 24/ 7 CCC medical response team
- Urgent Medical Care at home/location that does not require an ER visit
- Physical Consultations at GP clinics provided by our certified GP partners Highway Health Care and GP Practice M. Rodriguez, MD
- Laboratory facilities: blood test at the clinic/ at home
- Drug and alcohol testing
- COVID-19 Quarantine and Isolation Support including swabbing services
- Medical examinations: Fit to work / fit to flight

24/7 Medical Ground Control and Transport

- Coordination of logistics in regards to patient transport by ambulance or air ambulance
- Coordination of pre-hospital GP care procedures
- Coordination of post-hospital care

COVID-19 Quarantine and Isolation Support

- COVID-19 swabbing services for PCR tests and Antigen tests
- Coordination of logistics in regards to PCR and Antigen lab services
- Intake and exit screenings
- Medical monitoring of positively tested cases on location
- Medical ground control and transport if hospitalization of positive cases is necessary
- Emergency medical services
- Logistics of PPE supply for company workers

Training and Drills

- Fully customizable Emergency Response training in collaboration with our partner Medteq
- Tailor-made training programs based on the company's risk-assessment
- Team drills and exercises to test the medical emergency preparedness and response

Consulting Services

- Recommendations for emergency medical equipment and medical supplies planning
- Selection, implementation and use of emergency medical equipment
- Available as a neutral third-party observer for any disaster planning exercises
- Provide medical advice and feedback during development of medical programs / services and support in the development of new projects

Special Events and Stand-Bys

- On-site emergency medical stations
- On-site skilled care at festivals, concerts, sporting events, fairs, etc.

CCC-Medevac

The CCC-Medevac operation is staffed by ER/ICU doctors or specialists who provide 24/7 on-call Medevac, medical consultation and medical emergency response services. This is an essential difference compared to the basic HEMS staffing by a paramedic for medevac. Having an ER/ICU doctor present at the scene means that we can provide both emergency/trauma care and intensive care as soon as our team reaches the patient offshore. Professional quick response makes the lifesaving difference!

In case of a medevac, a Medevac physician and our CCC team onshore are part of the response and tiered approach to medical evacuation. CCC has an internationally protocolled best practice approach to Medevac transport based on an evaluation and assessment of the severity of each case. The CCC-Medevac team will consist of ER/ICU doctor(s) or specialist(s) customized to the medical incident.



CCC-Medevac Procedure Outline:

- The CCC on-call physician coordinates the necessary emergency medical services and directs and supports patient care from the time of the initial call until the patient is stabilized and escorted onshore to the receiving healthcare facility
- A consultation between the on-call physician and the offshore/ remote medical personnel leads to a decision regarding the level of response that is required
- An estimated time of arrival at the emergency department will be provided by the on-call physician
- The local ground transport ambulance department is contacted with the destination of the helicopter and the best estimate of time of arrival during the inbound flight
- In the case of a mass casualty scenario the on-call physician will contact the emergency department to provide their team with as many details as possible. Additional staff will be mobilized for a medevac if necessary
- To facilitate the quickest response time, the CCC-Medevac on-call Team will be stationed nearby the Heliport or another air carrier facility such that they can report for duty at the departure site of the air carrier within 20 minutes and maintain an ETD (Estimated Time of Departure) of 40 minutes from the time of the initial call

Medical Specialists, Management and Staff

- Medical Director: N.A. Ramdhani, MD, Anesthesiologist- Intensivist
- GP services: M. Rodriguez, MD, General Practitioner
- GP services: D. Gangadin, MD, General Practitioner
- Manager CCC: G.J. Sohansingh, BSc. Management, Economics and Law
- Staff: Biomedical Engineer (MSc.), Medical Team Leader (MD), Team Trainer (MD)



Performance

The Critical Care Consultancy medical director and doctors will maintain their status as licensed physicians, authorized to practice medicine in Suriname and knowledgeable about the latest developments in emergency medical care and the emergency medical services system. During the term of the entire Agreement CCC will ensure that clinical governance standards are maintained to the best of their knowledge and ability, with due professional care.

Professional Medical Liability

CCC maintains Professional Medical Liability (PML) Insurance for its designated crew members. Our PML comprises the use of licensed medical staff for supporting air ambulance services.

New Services

Critical Care Consultancy is continuously striving to become a single point of access for the ill or injured in need of on-site general, urgent and emergency medical care. In order to be able to offer our clients the quickest response time and smooth transition from the response site to a local health care facility we are now providing emergency ambulance services, operating under the strict national protocols (under construction) for emergency patient transport. For patients coming in by a medevac flight this will mean the quickest response time and smoothest transition to a local tertiary health care facility, as the ambulance will home-based at the Gummels Heliport. In this way our clients will no longer be dependent on the availability of the local hospital ambulance services.



Via the established relationship with the local hospitals and clinics we will continue to work with health and emergency service partners to keep striving for more consistent and efficient medical care - benefiting all our patients. We will also continue to collaborate and consult with other national and international Medical Directors within Tele- Health for logistics and after-care.

By adding 24/7 ambulance/mobile intensive care services to our portfolio we can keep the logistics lines short to ensure proper care, in the right place, at the appropriate time.



References

