



CRITICAL CARE CONSULTANCY

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[www.ccc-medevac.com](http://www.ccc-medevac.com)

# Company Profile



# About Us

Critical Care Consultancy (CCC) is based in Suriname, South America, and staffed by highly professional and experienced Intensive Care Unit (ICU) and Emergency Room (ER) doctors. Our entire medical team has completed their certifications in Advanced Trauma Life Support (ATLS), Advanced Cardiac Life Support (ACLS) and Helicopter Underwater Escape Training (HUET). We pride ourselves on having a team of actively practicing local medical professionals who demonstrate unwavering dedication in delivering the highest quality of care to patients.

We offer a comprehensive range of services, including, but not limited to, 24/7 rescue mission medical support, 24/7 medevac services, 24/7 corporate ground medical emergency response and ambulance services, medical coordination services, tailor-made medical training programs, event first aid services and consultancy services. Via the established relationship with the local hospitals and clinics we continually work with local and international health and emergency service partners to keep striving for more consistent and efficient medical care – benefiting all our patients.

We are ISO 9001:2015 certified through the Norwegian certification body DNV. This certification reflects our commitment to quality management and continuous improvement across all operations. Our processes meet rigorous international standards, enabling us to deliver consistent, transparent, and efficient value to our customers and stakeholders.

CCC has obtained compulsory licensing approval through the Suriname Ministry of Health (MoH) to provide offshore Advanced Life Support (ALS) and pre-hospital medical care for offshore Oil and Gas and Local Industry patients and transport to any hospital.





# Why Choose Us

- 24/7 availability of Emergency Medical Services.
- ISO 9001 certified for high quality standards.
- HUET, ATLS, and ACLS certified doctors.
- Fully equipped in-house ambulance and MICU fleet.
- Experienced, licensed and practicing doctors in Emergency and Intensive Care.
- Medical Emergency Response (MER) Level 5 for medical rescue missions.
- Active contracts with oil, gas, mining, port, and other local industries.
- Established collaborations with key local healthcare providers.
- Customized medical solutions tailored to your unique requirements.





## Core Medical Services

- Onshore Emergency Medical Services
- Offshore Medevac Services
- Corporate MICU and Ambulance Services
- Corporate Health Services





## Core Medical Services:

### 24/7 Onshore Emergency Medical Services

Our Onshore Emergency Medical Services are designed to provide immediate, professional, and efficient medical support to personnel, guests, and residents in onshore environments. These services are fully integrated with local health authorities and hospitals to ensure a seamless emergency response.

#### Scope of Work

- 24/7 access to our central emergency line for immediate connection with our Medical Doctor.
- Coordination with local GP and/or hospitals for referrals and admissions.
- Rapid deployment of medical personnel to homes, hotels, or business locations.
- Support during major incidents (Major Incident Medical Support - MIMS).

#### Work Schedule (24/7)

- Our services are available 24 hours a day, 7 days a week, including:
- Continuous availability through 2 numbers.
- Rotational staffing schedules to ensure uninterrupted coverage.
- Peak-time planning during high-risk periods or special events.

#### Staffing

- Our medical team consists of:
- Registered and certified ICU Doctors with emergency care experience.
- Multilingual staff (if required) ensure effective communication with clients and emergency services. (Dutch, English, Spanish, Sranan Tongo).

*NOTE: Subscription concepts apply. Rates are structured according to the number of participants and the duration of the contract.*

# Core Medical Services:

## 24/7 Offshore Emergency Medical Services

Our Offshore Medevac Services are designed to deliver rapid, high-level medical evacuation and emergency care in offshore environments. With specialized air ambulance capabilities and expert medical teams, we ensure critically ill or injured individuals receive immediate, life-saving care and safe transport to appropriate medical facilities.

### Scope of Work

- Air ambulance services with MER Level 5 medical support for rescue missions.
- Emergency medical evacuation from offshore platforms, vessels, or remote locations.
- Experienced ER/IC doctors on board helicopters, providing comprehensive pre-hospital care.
- Emergency care and stabilization at the incident site and during transit.
- Coordination with international hospitals for patient transfer and admission.
- Certified medical teams equipped with state-of-the-art emergency equipment.
- Medical repatriation to home countries or specialized care centers.
- Support for high-risk operations such as offshore drilling, exploration, and construction.

### Facilities and Equipment

- Air ambulances (helicopters and fixed-wing aircraft at EAG Airport) equipped to MER Level 5 standards.
- State-of-the-art emergency medical equipment, including ventilators, cardiac monitors, and trauma kits.
- Telemedicine capabilities for real-time consultation with specialists.
- Specialized stretchers and isolation units for infectious disease control.
- Rapid deployment kits for offshore emergency scenarios.
- Advanced Life Support ambulance on site of EAG Airport for immediate transport to the hospital

*NOTE: Subscription concepts apply. Rates are structured according to the number of participants and the duration of the contract.*



### Work Schedule (24/7)

- Immediate dispatch readiness for emergency missions.
- Continuous monitoring and coordination through our central mobile line.
- Flexible scheduling to support offshore shift rotations and high-risk periods.

### Staffing

- Experienced ER and ICU physicians trained in pre-hospital and trauma care.
- ACLS / ATLS / HUET certified doctors with offshore and aviation medical experience.
- Multilingual personnel to support international operations and patient communication (Dutch, English, Spanish, Sranan Tongo)



## Core Medical Services:

### 24/7 Corporate MICU and Ambulance Services

Our medical response teams consist of certified ambulance drivers and ER/IC nurses operating under the remote supervision of an ER/IC doctor. We ensure the fastest possible response time and a seamless transition to a nearby healthcare facility. For critical cases, our Mobile Intensive Care Unit (MICU) provides advanced care during transport, staffed by highly experienced and certified ER/IC doctors and nurses.

- **EAG Airport, Paramaribo:** Advanced Life Support (ALS) ambulance available upon Medevac flight arrival. 5-minute response time from EAG Airport to Academic Hospital Paramaribo.
- **Kuldipsingh Port Facility, Livorno:** MICU stationed in for rapid deployment to personnel of Kuldipsingh Port Facility and companies stationed at Kuldipsingh Port Facility. 20-minute response time from Kuldipsingh Port Facility (Livorno) to Academic Hospital Paramaribo.
- **Event Medical Services:** On-site first aid stations equipped with the necessary medical equipment and first aid supplies and On-site medics and nurses at corporate events, festivals, concerts, sporting events, fairs, etc.

#### Facilities and Equipment

Our medical teams are equipped with:

- Mobile Intensive Care Unit (MICU) with certified drivers.
- 3 Advanced Life Support Ambulances.
- Mobile medical kits with advanced first aid supplies.
- Portable communication systems for direct contact with our emergency dispatch center.
- Personal Protective Equipment (PPE) for safe intervention.



#### Staffing

Our medical team consists of:

- Certified ambulance drivers and ER/IC nurses under remote supervision of an ER/IC physician.
- Registered nurses and certified first responders with emergency care experience.
- Medical coordinators for incident management and liaison with local authorities.
- Multilingual staff (if required) ensure effective communication with clients and emergency services.



## Core Medical Services:

### Corporate Health Services

Standard General Practitioner (GP) consultations through our certified partner clinics, Highway Health Care GP D. Gangadin, MD and GP Practice of M. Rodriguez, MD. Home or on-site consultations are also available for added convenience (additional charges may apply). Our services include 24/7 aftercare support, laboratory testing, drug and alcohol screening, and medical examinations such as Fit to Work and Fit to Fly certifications.



# Additional Medical Services

- Consulting Services
- Training and Drills
- Event Medical Services (EMS)
- Quarantine and Isolation Support
- Medical Coordination Services



## Additional Medical Services:

### Consulting Services

Expert advice and feedback to support the development and improvement of medical projects, programs, planning, and services. Our services also include guidance on the selection, implementation, and effective use of emergency medical equipment. Additionally, we act as a neutral third-party observer for emergency and disaster planning exercises, ensuring objective evaluation and actionable insights.

### Training and Drills

Fully customizable Emergency Response training designed to meet your organization's specific needs. Our programs are developed based on a thorough risk assessment and aligned with your unique operational environment. Through hands-on team drills and practical exercises, we help enhance your team's readiness and effectiveness in handling medical emergencies.

### Event Medical Services (EMS)

On-site medics and nurses for corporate events, festivals, concerts, sporting events, fairs, and more. Our fully equipped first aid stations are staffed by trained professionals and stocked with essential medical equipment and supplies to ensure prompt and effective care in any situation.



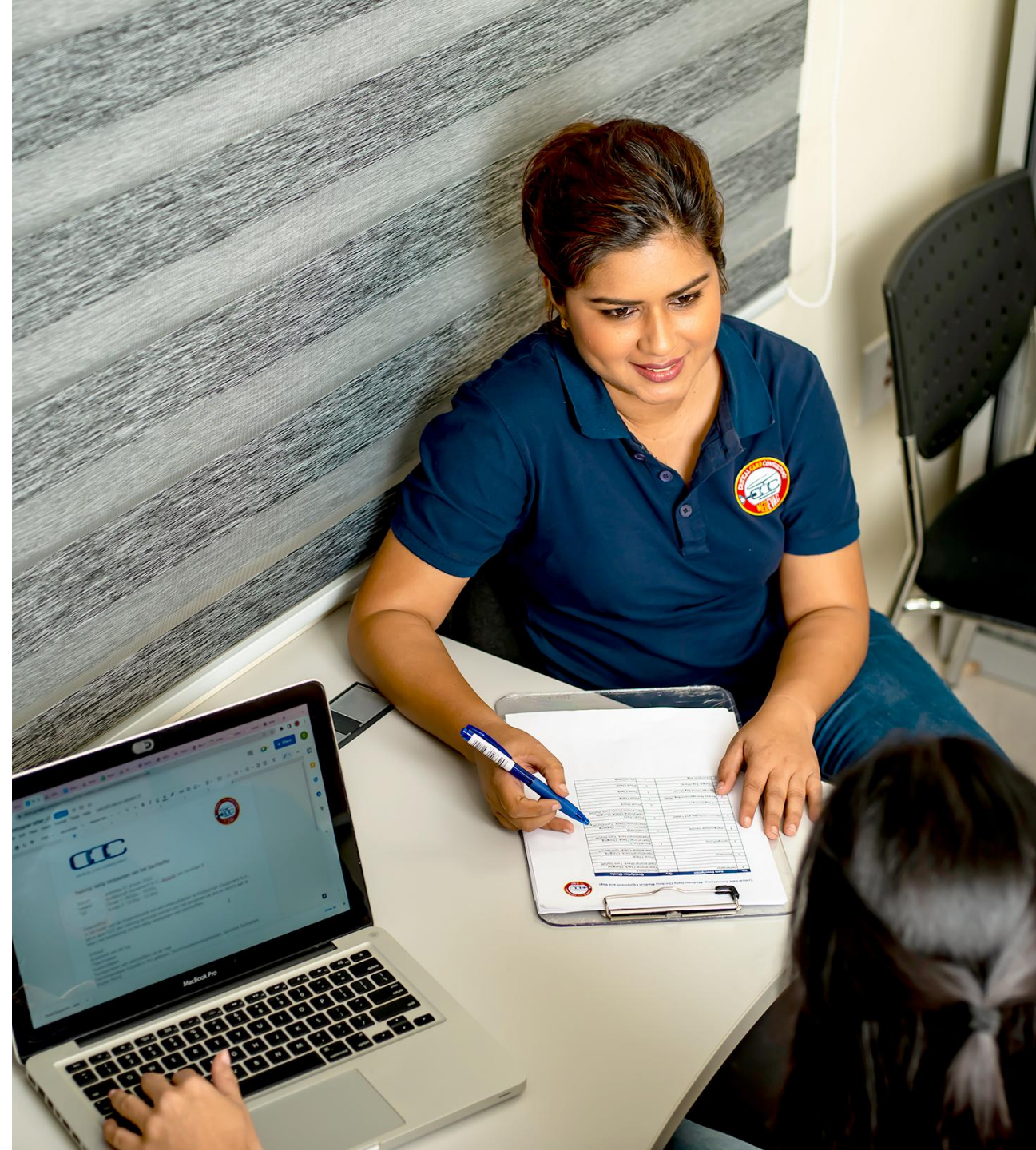
## Additional Medical Services:

### Quarantine and Isolation Support

Comprehensive intake and exit screening to ensure patient safety at every stage. On-site medical monitoring is conducted to track patient health in real time. In the event of hospitalization, we coordinate all aspects of medical ground transport for seamless care continuity.

### Medical Coordination Services

Coordination of pre-hospital and post-hospital care procedures, air and ground ambulance transport. Communication with the intensive care departments, emergency room staff and specialists of local hospitals enabling seamless transfers when required.



# Active Projects

- MER - Kuldipsingh Port Facility
- Medevac Services – EAG Airport



# Active Projects:

## Medical Emergency Response – Kuldipsingh Port Facility

The Medical Emergency Response (MER) Unit at Kuldipsingh Port Facility (KPF) is a vital component of KPF's health and safety system. In collaboration with Critical Care Consultancy (CCC), KPF provides comprehensive medical, first aid and ambulance services to all employees, contractors, and visitors at the facility.

### Scope of Work

- The MER unit response for on-site incidents, which include but are not limited to emergency services for life-threatening cases, urgent care for non-life-threatening cases, advanced first aid, medical assessments, specialists' referrals and treatment for injuries and illnesses.
- Certified and qualified nurses and ambulance drivers, to support urgent medical needs on-site and during patient transport
- The nurse on duty is in direct contact with an on-call physician for medical consultation and escalation when needed.
- Patient transportation via ambulance to medical facilities for further treatment when necessary.
- CCC ensures the coordination of all logistics related to patient transportation via ground ambulance, including the coordination of pre-hospital general practitioner (GP) care procedures and post-hospital care arrangements.
- Additionally, a physician is 7-minute drive away from the site, operating a day clinic (Highway Health Center, OPITO compliant) from 8AM till 4PM, allowing for in-person medical evaluation if required.
- All medical emergencies will be assessed according to the CCC Onshore Medical Response Guide.

### Facilities and Equipment

- The MER Unit is fully equipped with medical equipment, diagnostic tools, medical gases, and other essential medical supplies to support the operation of a fully functional examination room and designed to handle a wide range of urgent care situations.
- Two ambulances are available for deployment including a canopy for ambulance parking and electrical outlets for charging both the ambulance and associated medical equipment:
  - 1 Advanced Life Support Ambulance
  - 1 Mobile Intensive Care Unit (MICU)
- Medical bags (Medbags) are available and stocked with essential emergency supplies.
- In the event of an emergency where an ambulance cannot access the location, the nurse can be dispatched on-site with a Medbag to provide immediate care until further support arrives.

### Work Schedule

- Services are provided in 8-hour shifts, with the current standard shift running from 8AM to 4PM.
- Shifts can be extended to 8AM to 8PM, during which two nurses may be present between 12PM and 4PM to ensure peak-time coverage.
- 24-hour service is available upon request, either on a fixed basis or on-call.

### Request for longer hours or 24h service

- In the event of extension of the services must be requested at least 48 hours in advance for both longer stay of the staff or 24 hours services.
- Requests made less than 48 hours in advance will incur an urgency fee.

# Active Projects:

## Medevac Services – EAG Airport

### Scope of Work

- Doctors within 10 minutes are available.
- Air ambulance services with MER Level 5 medical support for rescue missions.
- Emergency medical evacuation from offshore platforms, vessels, or remote locations.
- Experienced ER/IC doctors on board helicopters, providing comprehensive pre-hospital care.
- Emergency care and stabilization at the incident site and during transit.
- Coordination with international hospitals for patient transfer and admission.
- Certified medical teams equipped with state-of-the-art emergency equipment.
- Medical repatriation to home countries or specialized care centers.
- Support for high-risk operations such as offshore drilling, exploration, and construction.

### Facilities and Equipment

- Apartment for the Doctors at 5 minutes' drive away from the site.
- Air ambulances (helicopters and fixed-wing aircraft at EAG Airport) equipped to MER Level 5 standards.
- State-of-the-art emergency medical equipment, including ventilators, cardiac monitors, and trauma kits.
- Telemedicine capabilities for real-time consultation with specialists.
- Specialized stretchers and isolation units for infectious disease control.
- Rapid deployment kits for offshore emergency scenarios.
- Advanced Life Support ambulance on site of EAG Airport for guaranteed immediate transport to the hospital.



### Work Schedule

Services are provided in 24-hour shifts, with the current standard shift running from

- 7AM to 7PM
- 7PM to 7AM.



# General Terms and Conditions

## Referrals and Liaising

Non-life-threatening medical cases will be referred to a General Practitioner (GP) clinic for consultation during regular operating hours. Specialist consultations can be arranged by CCC when necessary.

Coordination of hospital care for serious conditions requiring specialized treatment. In the unfortunate event of a fatality, CCC will liaise with the coroner or licensed funeral home directors as appropriate, unless otherwise agreed with client and/or the contractor. This all of course in consultation with and considering the wishes of the affected family.

## Crisis and Disaster Management

The MER Unit team will be available for crisis and disaster management for the port facility site and surrounding areas.

The MER Unit team will be available for major medical management and support at the port facility's worksites.

## Medical Record Management

CCC shall maintain an efficient medical record management system to keep accurate and confidential patient records, facilitate retrieval of medical information and comply with applicable privacy regulations.

## Scope of Work

The Scope of Work serves as a general outline for the establishment and operation. It can be customized, expanded, and refined to align with the specific needs, regulations, and industry standards of the oil and gas sector and the port in question.



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